

OMB Control No: 0980-0160

Expiration Date: PENDING

Protection and Advocacy for Developmental Disabilities(PADD) Annual Program Performance Report (PPR)

Section I. Identification:

Reporting Period October 1: 2001 Through September 30: 2002

State: VA

P&A Agency Name:

Name and Phone Number of Contact Person (regarding questions):

Last name: First name: Middle name: Phone number: () - Extension number:

Section II. Individual Clients Served:

For reporting of persons with developmental disabilities who received individual advocacy to address at least one disability-related problem. Do not report the same individual more than once even if they received multiple services, and do not include individuals who were only represented as part of a group or class action:

A. Number of Individual Clients (Number of Persons with Disabilities Receiving Individual Advocacy):1. Number of clients receiving advocacy at start of fiscal year: 2. Number of new/renewed clients represented during fiscal year: Total: 3. If program income was used to supplement the PADD allotment for the reporting period, estimate the number of individuals served as a result of program income dollars: 4. Number of individuals requesting individual advocacy and who are eligible under the PADD program but did not receive such service within 30 days of initial contact due to insufficient funding or non-priority issues (include those receiving other services such as information and referral in-lieu): **B. Number of Case Problems of Individual Clients** (this number may be more than the total number of clients served since each client may have more than one presenting problem to be addressed): **C. Number of Individual Clients by Age:**Age 0 to 2: Age 3 to 4: Age 5 to 22: Age 23 to 59: Age 60 and over: Total Clients: **D. Number of Individual Clients by Sex:**Number of Male: Number of Female: Total Clients: **E. Number of Individual Clients by Racial/ Ethnic Background:**

Request from each client that they self-report on which racial/ethnic categories identified below with an asterisk (*) are applicable to them. [Important: use the wording below verbatim as shown]. Data should be

self-reported. Do not question self-reported data, and do not suggest a response. For clients who select only one category, aggregate the responses in the first section (Single Response). For clients who select more than one category, aggregate the multiple responses in the second section (Multiple Response) and report on the number of such clients in the first response on the "Multiple Response" line:

Section 1 - Single Response:

* Asian:

* Black or African American:

* Hispanic/Latino:

* American Indian or Alaska Native:

* Native Hawaiian or other Pacific Islander:

* White:

Multiple Response (identified with more than one of above):

Information Not Provided:

Total Clients:

Section 2 - Multiple Response:

Asian:

Black or African American:

Hispanic/Latino:

American Indian or Alaska Native:

Native Hawaiian or other Pacific Islander:

White:

F1. Number of Individual Clients by Geographic Location:

In-State Urban (metropolitan area with population of 50,000 or more):

Out-of-State Urban (metropolitan area with population of 50,000 or more):

In-State Rural (all other):

Out-of-State Rural (all other):

Total Clients In-State:

Total Clients Out-of-State:

G. Number of Individual Clients by Living Arrangements:Independent: Parental or other Family Home: Community Residential Home (e.g., supervised apartment, semi-independent, halfway house, board & care, small group home 3 or less): Foster Care: Nursing Home (includes ICF, SNF, ICF/MR, etc.): Public (State Operated) Institutional Living Arrangement (e.g., hospital treatment center/school or large group home more than 3 beds): Private Institutional Living Arrangement (e.g., hospital or treatment center, school or large group home more than 3 beds): Legal Detention/Jail/Prison/Detention Center: Homeless: Federal Facility (List): Other: Information not provided: Total Client Cases by Living Arrangement: **H. Number of Individual Clients by Disability:****Identify the client's contributing disabilities. These are the 'disabilities' which directly impact or allow the individual to be considered as having a developmental disability and result in the need for advocacy. For further guidance please see instructions for each disability classification:**Autism: Cerebral Palsy: AIDS/HIV: Epilepsy: Mental Illness: Mental Retardation: Muscular Dystrophy:

Spina Bifida:

Learning Disabilities:

Traumatic Brain Injuries (TBI) and other head injuries:

Tourette Syndrome:

Visual Impairment/ Blind:

Hard of Hearing/Deaf:

Other Physical/Orthopedic: *

Other Emotional/Behavioral: *

Other Intellectual: *

Disability Unknown:

Total Disabilities:

Breakout of Other Disability (Physical/Orthopedic*, Emotional/Behavioral*, Intellectual*):

1a. Name of Other Disability:

1b. Total number of Clients with Other Disability:

2a. Name of Other Disability:

2b. Total number of Clients with Other Disability:

3a. Name of Other Disability:

3b. Total number of Clients with Other Disability:

4a. Name of Other Disability:

4b. Total number of Clients with Other Disability:

5a. Name of Other Disability:

5b. Total number of Clients with Other Disability:

6a. Name of Other Disability:

6b. Total number of Clients with Other Disability:

7a. Name of Other Disability:

7b. Total number of Clients with Other Disability:

8a. Name of Other Disability:

8b. Total number of Clients with Other Disability:

9a. Name of Other Disability:

9b. Total number of Clients with Other Disability:

10a. Name of Other Disability:

10b. Total number of Clients with Other Disability:

11a. Name of Other Disability:

11b. Total number of Clients with Other Disability:

12a. Name of Other Disability:

12b. Total number of Clients with Other Disability:

13a. Name of Other Disability:

13b. Total number of Clients with Other Disability:

14a. Name of Other Disability:

14b. Total number of Clients with Other Disability:

15a. Name of Other Disability:

15b. Total number of Clients with Other Disability:

16a. Name of Other Disability:

16b. Total number of Clients with Other Disability:

Section III. Case Problem Areas (Complaints) of Individual Clients Served:

This is the total number of problems addressed by the PADD program and collected at case closure. This will allow the PADD program to better determine the outcome of its work. This can be more than the number of problems presented upon intake which is the total number reported in Section II B:

A. The outcome of problems addressed for Individual Clients:

1. Number of persons with developmental disabilities living in institutions* served by the P&A whose complaint of abuse, neglect, discrimination of their rights was remedied by the P&A:

(* See living arrangements to determine definition of institution)

(GPRA Outcome)

2. Number of persons with developmental disabilities living in the community who were served by the P&A and whose complaint of abuse, neglect, discrimination of their rights was remedied by the P&A during the course of the plan year:

This GPRA Outcome will be included in a national total reported to Congress, in compliance with the Government Performance and Results Act of 1993 (GPRA). This Outcome will be compared with the Target/Objective in the SGP previously submitted in the Plan Year.

B. Types of problems addressed by areas of emphasis:

1. Quality Assurance including abuse, neglect & other violations of rights

2. Education and early intervention

3. Child care

4. Health care

5. Employment

6. Housing

7. Transportation

8. Recreation

Total Case Problem Areas of Individual Clients Addressed upon closure

Section III. Case Problem Areas (Complaints) of Individual Clients Served:

This is the total number of problems addressed by the PADD program and collected at case closure. This will allow the PADD program to better determine the outcome of its work. This can be more than the number of problems presented upon intake which is the total number reported in Section II B:

C. Reasons for Closing Individual's Case Files:

1. Issues resolved partially or completely in the individual's favor
2. Other representation found
3. Individual withdrew complaint
4. Appeals were unsuccessful
5. PADD services not needed due to individual's death, relocation, etc.
6. PADD withdrew because individual would not cooperate
7. PADD unable to take care because of lack of resources
8. Individual's case lacks legal merit
9. Other

Section III. Case Problem Areas (Complaints) of Individual Clients Served:

This is the total number of problems addressed by the PADD program and collected at case closure. This will allow the PADD program to better determine the outcome of its work. This can be more than the number of problems presented upon intake which is the total number reported in Section II B:

D. Intervention Strategies Used in Serving Individuals:

(List the highest level of Intervention used by PADD prior to closing each case file.)

1. Technical assistance in self-advocacy
2. Short-term assistance
3. Investigation/monitoring
4. Negotiation
5. Mediation/alternative dispute resolution
6. Administrative hearings
7. Litigation

Section III. Case Problem Areas (Complaints) of Individual Clients Served:

This is the total number of problems addressed by the PADD program and collected at case closure. This will allow the PADD program to better determine the outcome of its work. This can be more than the number of problems presented upon intake which is the total number reported in Section II B:

E. Satisfaction of Individuals Served:

1. Number of satisfaction surveys distributed

2. Number of satisfaction surveys returned during the year

(may not be the same number sent out)

3. Of the total number of surveys returned, indicate how many individuals rated their overall satisfaction with PADD in the following ways:

a. Satisfied

b. Non satisfied

4. Number of client grievances filed under the client grievance produce

Section IV. Interventions on Behalf of Groups of Clients

A1. Summary Data on Group Advocacy Intervention:

Number of cases:

Potential number of individuals impacted:

Number of cases concluded successfully:

Number of cases concluded unsuccessfully:

Number of cases pending:

A2. Summary Data on Investigations Intervention:

Number of cases:

Potential number of individuals impacted:

Number of cases concluded successfully:

Number of cases concluded unsuccessfully:

Number of cases pending:

A3. Summary Data on Monitoring Activities Intervention:

Number of cases:

Potential number of individuals impacted:

Number of cases concluded successfully:

Number of cases concluded unsuccessfully:

Number of cases pending:

A4. Summary Data on Court-Ordered Monitoring Activities Intervention:

Number of cases:

Potential number of individuals impacted:

Number of cases concluded successfully:

Number of cases concluded unsuccessfully:

Number of cases pending:

A5. Summary Data on Systemic or Class-action Litigation Intervention:Number of cases: Potential number of individuals impacted: Number of cases concluded successfully: Number of cases concluded unsuccessfully: Number of cases pending: **A6. Summary Data on all Group Interventions (totals for A1 through A5):**Total number of cases: Total potential number of individuals impacted: Total number of cases concluded successfully: Total number of cases concluded unsuccessfully: Total number of cases pending:

Section IV. Interventions on Behalf of Groups of Clients

B. Group Advocacy:

In general, for all group advocacy, respond to the following:

1) What are the major issues addressed? (maximum 1,000 characters):

1. Staffing deficiencies; medication administration problems; lack of choice in treatment options; food not served to residents.
2. Licensure violations at group home, including resident able to take medication from an unlocked drug cabinet and distributed to other residents; failure of provider to report possible abuse.

2) Which groups are likely to be affected? (maximum 1,000 characters):

1. Residents of group home.
2. Residents of group home.

3) What have been the major outcomes during the fiscal year? (maximum 1,000 characters):

1. New protocol established addressing above issue. Staffing changes made and no further complaints about the home since that time. Established ongoing communication with MR Director at the CSB and assisted in correcting serious licensing concerns.

2. Attorney reviewed corrective action plan related to licensure violations and conducted follow-up to ensure that it was being followed. Involved residents no longer resided at the home and the issues appeared to be resolved. Attorney met with all house managers and staff employed by the provider to discuss abuse, neglect, proper care and treatment of residents, the importance of having residents examined by a Dr. or hospital if there is a concern; the importance of maintaining adequate documentation; and the importance of keeping medicines in a locked cabinet. Ongoing communication established with the Provider in an attempt to prevent future licensure concerns.

4) How do these outcomes contribute to the long-term objectives as stated in the Statement of Objectives and Priorities? (maximum 1,000 characters):

Both efforts relate to Priority 2 and Priority 4.

Section IV. Interventions on Behalf of Groups of Clients

C. Full Investigations:

In general, for all investigations, respond to the following:

1) What are the major areas of investigation? (maximum 1,000 characters):

--Medical care quality, immunization protocols, recordkeeping.
--In home care quality and referral for medication intervention.
--Abuse/neglect (various--bruising, possible medical neglect, burnings, suspicious death, pellet shooting, environmental concerns etc).
--Lack of court appointed guardians for training center residents has prevented discharges to the community.
--Abuse/Death at group home.
--Death while under restraints at public school prog.
--Improper medical care and nutrition at group home.
--Neglect at nursing homes

2) Which groups are likely to be affected? (maximum 1,000 characters):

Residents of training centers, group homes, nursing homes, recipients of special education services who may be subject to restraint.

3) What have been the major outcomes during the fiscal year? (maximum 1,000 characters):

--A number of investigations still ongoing.
--Several investigations had no finding of abuse/neglect
--Support provided to private attorney for wrongful death suit; changes in immunization protocols.
--Increased oversight protocol at training centers.
--Review by facility of care/treatment policies.
-- Abuse finding. Report in progress.
--Abuse finding sent to law enforcement; Restraint method changed and staff trained.
--Medical malpractice found. Physican no longer treats clients at that facility.
--Dental work/surgery provided by nursing home.
--Nurses hired to more carefully check medical conditions. Previously none on staff at that facility.
VOPA invited to speak on A/N. Info sent to AG's office regarding potential Medicaid Fraud.

4) How do these outcomes contribute to the long-term objectives as stated in the Statement of Objectives and Priorities?
(maximum 1,000 characters):

The investigative work and outcomes relate directly to VOPA Priorities 1, 2, and 4.

Section IV. Interventions on Behalf of Groups of Clients

D. Monitoring:

In general, for all monitoring activities, respond to the following:

1) What are the major areas of non-court ordered monitoring? (maximum 1,000 characters):

Monitoring is based on Critical Incident Reports (CIR) notifying VOPA of critical incidents and deaths in DMHMRSAS training centers. As incidents are reported, they are entered into a database and an examination into possible trends is ongoing. Individual preliminary inquiries are opened when there is a suspicion of abuse and neglect. Based on information gathered during the preliminary inquiry stage, a determination is made on whether appropriate remedial action was taken by the facility or whether further investigation or advocacy is warranted. If the latter, a full investigation or case may be opened.

2) Which groups are likely to be affected? (maximum 1,000 characters):

Residents of state training centers.

3) What have been the major outcomes during the fiscal year? (maximum 1,000 characters):

This year of the 403 CIRs received and reviewed from training centers, preliminary inquiries were conducted in 34 incidents. Six of these were converted to investigation status; 26 were closed with no further action required. Two remain open at this time. A number of reporting issues were identified and resolved. These included reporting gaps (where reports weren't received), inconsistent reporting by certain facilities; and extensive input on proposed changes to the 15 day reporting format designed to ensure that VOPA was receiving all statutorily required information.

4) How do these outcomes contribute to the long-term objectives as stated in the Statement of Objectives and Priorities? (maximum 1,000 characters):

This activity relates directly to Priority 1 and Priority 3 in the SOP.

Section IV. Interventions on Behalf of Groups of Clients

E. Court Ordered Monitoring:

In general, for all monitoring activities, respond to the following:

1) What are the major areas of court ordered monitoring? (maximum 1,000 characters):

N/A

2) Which groups are likely to be affected? (maximum 1,000 characters):

N/A

3) What have been the major outcomes during the fiscal year? (maximum 1,000 characters):

N/A

4) How do these outcomes contribute to the long-term objectives as stated in the Statement of Objectives and Priorities?
(maximum 1,000 characters):

N/A

Section IV. Interventions on Behalf of Groups of Clients

F. Systems or Class Action Litigation:

In general, for all systems litigations, respond to the following:

1) What are the major areas of litigation? (maximum 1,000 characters):

An Administrative Due Process Action was filed against the Virginia Department of Education and the Superintendent of Public Instruction seeking reversal of the previous issued complaint (class and individual) findings, seeking direction that VDOE conduct a proper investigation of the complaint. The action was filed on behalf of individual complainants and the class of all students with moderate mental retardation in Fairfax County Public Schools.

2) Which groups are likely to be affected? (maximum 1,000 characters):

277 students with moderate mental retardation in Fairfax County Pubic Schools placed in overly restrictive settings. In addition, there is a potential impact on all special education students and/or their parents who may file special education complaints in the future.

3) What have been the major outcomes during the fiscal year? (maximum 1,000 characters):

During the fiscal year, preliminary motions concerning jurisdiction, subpoenas and required evidence were addressed by the Due Process Hearing Officer. Initial rulings were in favor of the due process complainants. Subpoenas were subsequently quashed by the circuit court and, on reconsideration, by the Hearing Officer. After final hearing, the Hearing Officer reconsidered his prior jurisdictional ruling and ruled that he had no jurisdiction, dismissing the due process complaint. VOPA is considering whether to pursue judicial review.

4) How do these outcomes contribute to the long-term objectives as stated in the Statement of Objectives and Priorities? (maximum 1,000 characters):

The ultimate outcome of this ongoing activity is directly related to Priority 5 for FY 2002 and Priority 4 for FY 2003.

Section IV. Interventions on Behalf of Groups of Clients

G. Other Systems Change Activities:

In general, for all other systems change activities, respond to the following:

1) What are the major areas of systems change activities?(maximum 1,000 characters):

1. Participation on Virginia Public Guardianship and Conservator Advisory Board to ensure that the needs of persons with disabilities are considered as this Board addresses the critical need for guardians and is faced with extensive budget cuts.
2. Successfully guided through critical legislation to remove VOPA from executive branch and create an independent state agency P&A.
3. Served on steering committee for UCE Project of National Significance developing curriculum for health care practitioners/providers to enable recognition of abuse/neglect and have strategies to address.
4. Serve on State Special Education Advisory Council and will be serving on subcommittee to develop recommendations to Board of Education on promulgation of regulations on use of seclusion and restraint in public schools (none exist now).
5. Participation by Managing Atty on Olmstead Task Force.
6. Regulatory advocacy through participation on the DSS Assisted Living Facility (ALF) Advisory Committee.

2) Which groups are likely to be affected? (maximum 1,000 characters):

1. Persons with DD in need of a guardian or authorized representative.
2. All persons with disabilities who are or may be eligible for P&A services.
3. Persons with disabilities at risk of or experience abuse and/or neglect.
4. Students with disabilities being served in the public schools.
5. Persons with disabilities who are institutionalized or at risk of institutionalization.
6. Persons who reside in assisted living facilities.

3) What have been the major outcomes during the fiscal year? (maximum 1,000 characters):

1. DD Managing Atty emphasized guardianship needs of persons with disabilities. Board evaluated prog and voted to support continued funding for public guardianship in light of proposed budget cuts.
2. Legislation passed; VOPA became indep. state agency-July 16. Potential exec. branch or AG's office interference no longer an issue.
3. Nat'l curr. for health care providers being developed. Changes made as a result of P&A/other input.
4. Subcomm. formed. No outcomes yet. P&A has provided info on other states work with S&R regs relating to school use.
5. Managing attorney on Steering Committee and issues teams. Team facilitated by VOPA agreed upon a def. of "qualified provider" that can be used across all progs/agencies to ensure that there are sufficient providers and maximum choice. This must be presented to Task Force for consideration.
6. Prevented efforts to diminish due process protections for persons with severe cognitive impairments.

4) How do these outcomes contribute to the long-term objectives as stated in the Statement of Objectives and Priorities? (maximum 1,000 characters):

1. Related to Priorities 1, 2, and 4.
2. Related to all priorities and will assist P&A in independently accomplishing its work.
3. Relates to Priorities 1, 2, and 3.
4. Relates to Priority 2 and 6.
5. Relates to Priority 4.
6. Relates to Priority 2 and 4.

5) Number of people with disabilities impacted? (maximum 1,000 characters):

Exact numbers are not feasible and would be unverifiable. Work under #1 would potentially affect all persons with disabilities, including DD who need a guardian. Work on #2 affects all persons with disabilities who are or could be eligible for P&A services. Work on #3 could potentially affect all persons with disabilities who are or could be subject to abuse and neglect. Work on #4, if accomplished, would affect all students with disabilities who could be subjected to seclusion or restraint with a clear focus on students with behavioral challenges. Work on #5 would affect all persons with disabilities who are institutionalized but ready for discharge either now or in the future and all persons now or in the future at risk of institutionalization.

Section V. Non-Case Directed Services:**A. Information and Referral Services:**(Individual Non-Case I&R) Total I&R: **B. Public Education and Training Activities:**1. Number of Education/Training Activities Undertaken: 2. Total number of persons trained (approximate): **C. Number of Information Dissemination Activities by type:**1. Radio/TV appearances: 2. Newspaper articles: 3. PSAs/videos/films/etc. aired: 4. Report disseminated: 5. Publications disseminated: 6. Information about P&A disseminated (include general training/outreach or presentations not included in training activities):
7. Number of hits on Website: 8. Other media activities:

Describe other media activities:

OUTCOME STATEMENT:Number of persons who received information about the P&A and its services: Number of persons with disabilities (or their family members) who received education or training about their rights, enabling them to be more effective self-advocates:

Section V. Non-Case Directed Services:

Please provide the following information on the number of individuals who self identify:

D1. Number of Consumers of DD Services on Governing Board by type:

Primary consumers:

Secondary consumers:

Other consumers with disabilities:

Total number of people on governing board:

D2. Number of Consumers of DD Services on Advisory Council by type:

Primary consumers:

Secondary consumers:

Other consumer with disabilities:

Total number of people on advisory board:

E1. Number of People on P&A staff by Racial/Ethnic type:

African American:

Hispanic American:

Asian American:

Native American:

Other Racial/Ethnic:

Total number of people on P&A staff:

E2. Number of People on Governing Board by Racial/Ethnic type:

African American:

Hispanic American:

Asian American:

Native American:

Other Racial/Ethnic:

Total number of people on Governing Board:

E3. Number of People on Advisory Council by Racial/Ethnic type:

African American:

Hispanic American:

Asian American:

Native American:

Other Racial/Ethnic:

Total number of people on Advisory Council:

E4. Does the PADD program utilize volunteers?

☐ Yes ☒ No

If so, describe how? (maximum 1,000 characters):

Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 1

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 1

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

Ten investigations of abuse/neglect and three death investigations were conducted in DMHMRSAS Training Centers and one in a state hospital. Example: Investigation concluded of burning of three residents of TC. Evidence to suggest abuse by two staff who have been terminated. As a result of VOPA investigation, additional rounds protocol in place to ensure better oversight of staff and increased resident safety. Exploring possibility of multi-state background checks instead of Virginia only. Reports on these three related incidents are in progress.
Example: Investigation completed on death of TC resident, examining issues of quality and timeliness of medical care, immunization protocols, and recordkeeping. Following conclusion of investigation in which there was a finding of neglect, VOPA provided support to family's private counsel for a wrongful death suit. Immunization protocols at the facility were changed, affecting all TC residents.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

Outcomes of investigations are specifically listed in Section IV-C. Group interventions, Full Investigations.

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

In general, this was not a collaborative activity although there is sometimes collaborations during the course of investigative work with the DMHMRSAS human rights advocates, investigators, or other relevant parties. VOPA collaborated with a local ARC Chapter on Guardianship investigation noted below in Question 6. In one investigation, information was shared with the Office of the Commonwealth's Attorney for the City of Chesapeake and the Chesapeake Police Department.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

14 investigations were handled under this priority.

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

Most investigations were based on individual issues but ultimately resulted in policy changes which affected systems, either one or more facilities. One systemic investigation was conducted but is still in progress. This involves allegation that lack of court appointed guardians for TC residents prohibited discharges to the community. Since VOPA initiated its investigation, the DMHMRSAS policy prohibiting discharge has been rescinded by the new DMHMRSAS Commissioner and cases are being examined individually. Could have impact for all individuals without guardians statewide whether home, community, or facility based. Has already affected all discharge ready facility residents statewide as a result of the policy change noted above.

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

Residents of training centers are underserved and vulnerable populations.

8. Provide at least one case summary that demonstrates the impact of the priority.

Investigation completed on two residents of TC who were shot by a pellet gun by an employee of the TC. Claim of sexual abuse and bruising of 1 victim also investigated. Finding of abuse and two employees terminated. Staff attorney found that background checks not properly performed and that internal investigator also served as risk manager, a conflict of interest. Also found that one of the residents did not have an AR which brought forward the issue for further systemic review by VOPA. As a result of investigation, internal investigators at the TC no longer serve as Risk managers. DMHMRSAS policy regarding background checks has also changed. These checks now performed by human resources personnel who are at a central location as opposed to TC personnel. An investigation report is in progress and will be published in FY 03.

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 1

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 2

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

I&R and TA were provided to all callers. Case level advocacy/legal representation was provided in accordance with case selection criteria. Note that all abuse/neglect "cases" were investigations and were reported under Indicator 1.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

This was not a collaborative activity.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

No cases were handled under this priority. All cases were actually investigations and were reported under Indicator 1.

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

N/A

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

Not targeted to underserved or minority populations although residents of training centers are themselves an underserved and vulnerable population.

8. Provide at least one case summary that demonstrates the impact of the priority.

N/A. See investigation information under Indicator 1 and Section IV, Full Investigations.

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 2

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 1

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

I&R, and TA were provided to all callers who required this service. No short-term assistance cases were opened under priority 2. Case examples are provided under Indicators 2 and 3.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

See indicators 3 and 4 for outcome information.

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

In one TA case, opened under Priority 6, special education, but also relevant to this priority since two issues were represented, the VOPA staff attorney collaborated with Child Protective Services (CPS) to educate the social worker about the dangers of restraints. Through the efforts of CPS, the Special Education Director was found guilty of neglect. On appeal, he was again found guilty of neglect. One level of appeal remains.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

N/A

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

N/A

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

Not targeted to underserved or minority populations. However persons with DD residing in community-based facilities are themselves an underserved population, many of whom are not receiving the services to which they are entitled.

8. Provide at least one case summary that demonstrates the impact of the priority.

N/A

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 2

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 2

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

Cases referred to licensure and enforcement agencies as appropriate. Example: VOPA referred a case involving the death of a former resident of a group home to DMHMRSAS (as the licensure agency) for investigation. DMHMRSAS did not find abuse or neglect. VOPA then conducted independent investigation as a result of continuing family concern. It was determined that the individual died from aspiration of food. Preliminary results show that while group home not responsible for death, there were legitimate concerns from staff and family about his care/treatment at the home. Family requested a public investigation report not be filed. VOPA has agreed but continues to summarize findings for the facility and file. Example: VOPA forwarded information to AG's office regarding possible criminal neglect and Medicaid fraud as a result of an investigation. The AG's office has not filed charges or prosecuted but the case remains open to them and VOPA has provided additional information.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

In one referral, the VOPA staff attorney collaborated with another state agency and an advocacy organization (Choice Group) to attain information about an alleged abuse/neglect situation. Each entity had specific information about certain of the allegations. Based on interaction with both of these entities, VOPA was able to determine the best course of action for the client. In addition, whenever VOPA makes a referral, it offers information and assistance as needed to the entities to which referrals were made.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

No cases were opened under this priority. Rather, cases were opened as primary investigations (see indicator 3) and referrals to other enforcement and/or licensing agencies were made as appropriate.

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

N/A

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

Not targeted to underserved or minority populations. However persons with DD residing in community-based facilities are themselves an underserved population, many of whom are not receiving the services to which they are entitled.

8. Provide at least one case summary that demonstrates the impact of the priority.

In the following investigation (opened under indicator 3, not indicator 2), VOPA investigated allegations that a female resident of a nursing home had been physically abused, been given inappropriate medication on numerous instances and had been spoken to in a sexually inappropriate manner by staff. Based on the resident's fear of retaliation and request that VOPA not directly intervene, the case was referred to the Dept. of Health (the licensing entity) to conduct an investigation. Outcome unknown. VOPA will follow up with the Dept. of Health to establish whether the investigation is adequate. Based on this review, VOPA will determine whether additional follow up is needed.

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☐ Yes ☒ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 2

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 3

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

Ten investigations of abuse/neglect were conducted. Example: Investigation concluded of a fall that occurred at a camp providing an after school program. The child has CP, uses a wheelchair and fell down 3 flights of steps. The aide responsible for the child and one other person failed to see the child wheel himself to a doorway approximately 10 feet away from the table he was at while eating. The child opened the unlocked door and fell down the steps suffering a frontal lobe concussion. Although no staffing requirements were violated, VOPA found that the staff person neglected the child by failing to pay attention as the child went past her to get to the door. VOPA has requested that the facility adopt additional oversight measures to ensure that there are sufficient staff present when an aide is attending to the personal care needs of one person and that it ensure that access areas are secure to prevent future problems.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

See list of outcomes in Section IV-C, Full Investigations.

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

This was not a collaborative activity although there was necessary collaboration with entities under investigation. In one investigation, the staff attorney shared evidence collected with the Portsmouth, VA Police Department.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

Ten investigations were opened under this Priority.

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

N/A. However there were outcomes from certain investigations that led or will lead to systemic change. See Section IV-C, full investigations for a listing of relevant outcomes.

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

Not targeted to underserved or minority populations. However persons with DD residing in or receiving services from community-based facilities are themselves an underserved population, many of whom are not receiving the services to which they are entitled.

8. Provide at least one case summary that demonstrates the impact of the priority.

VOPA concluded a neglect investigation involving a male with MR and gastro-esophageal problems. The client had his feeding tube removed while residing in a nursing home. When moved from the nursing home to a group home, he did not seem to be swallowing properly. His mother suspected that his esophagus had been sewn shut, and that he was not able to swallow at all. The group home personnel took the client to a Dr. who attempted to reinsert the feeding tube, even though it had been removed almost 10 days earlier. This necessitated emergency surgery and the client almost died. VOPA retained an expert gastroenterologist who found that the client's esophagus was not sewn shut and that the Dr. should not have attempted to reinsertion of the feeding tube. VOPA had a finding of medical malpractice although as of this date, the family has not determined if it will file suit. The expert did not find anything wrong with the actions taken by the nursing home or group home.

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 2

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 4

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

During the first quarter of FY 02, VOPA obtained a list of recent violations from the licensing division at DMHMRSAS. Based on a review of this list, DD staff were assigned providers with whom to conduct outreach, provide materials, and if appropriate, conduct training. Contact with assigned providers was completed. Attorneys made scheduled and unscheduled visits, talking with staff, the director of the facilities and with residents. With non-verbal residents, VOPA's pictorial "Rights" poster was used as were observations of the residents, their living areas, demeanor, etc. VOPA found that licensing violations had already been corrected by the time of the agency's visits. Therefore VOPA is revamping its outreach strategies for FY 03, focusing on mass mailing of VOPA materials to DMHMRSAS licensed providers who are required under human rights regulations to post and disseminate our information, conducting random, on-site inspections and promoting greater interaction with APS and CPS.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

Training to providers and residents of targeted facilities.
Increased knowledge of VOPA and its service in the community.
Realization that improved strategy was needed in order to make a significant impact in this area.

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration.
(maximum 1000 characters):

This was not a collaborative activity.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

N/A

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

N/A

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

Not targeted to underserved or minority populations. However persons with DD residing in community-based facilities are themselves an underserved population, many of whom are not receiving the services to which they are entitled. This objective was targeted to reaching individuals and their families that VOPA has in the past not reached. There is still much work to be done in this arena.

8. Provide at least one case summary that demonstrates the impact of the priority.

N/A

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

0

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 2

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 5

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

This indicator is redundant to Indicator 2 regarding referral of complaints to appropriate licensure and enforcement authorities. This was accomplished and occurred on an ongoing basis. Examples of such referrals were provided under Indicator 2.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

See Indicator 2.

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

This was not a collaborative activity.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

N/A

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

N/A

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

Not targeted to underserved or minority populations. However persons with DD residing in community-based facilities are themselves an underserved population, many of whom are not receiving the services to which they are entitled. This objective was targeted to reaching individuals and their families that VOPA has in the past not reached. There is still much work to be done in this arena.

8. Provide at least one case summary that demonstrates the impact of the priority.

See Indicator 2 which provides specific examples of cases referred to licensure or enforcement agencies.

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

0

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 3

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 1

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

VOPA received and reviewed a total of 403 Critical Incident Reports (CIRs) from DMHMRSAS Training Centers during FY 02. Ongoing analysis of data was conducted; a potential systemic problem was identified at a training center regarding the bathroom facilities. An analysis of the data on bathroom facility and shower room injuries at all training centers was conducted and the data of the training center in question was compared to the overall data. The finding was that the data were comparable and a systemic problem did not exist. This information was forwarded to the facility director. The data did not reveal any other systemic issues during this fiscal year. In the previous fiscal year, an extensive joint audit (with the Independent Inspector General -OIG) of a training center was conducted on the basis of CIR data. This year, the VOPA Acting Director accompanied the OIG to view, first hand, environmental modifications made to the facility as a follow up to the audit.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

A review of statistical data maintained by VOPA was conducted, comparing the period July 2000 - November 2000 (prior to the TC joint audit) to the period July 01 - November 01 (after the site visit and issuance of the audit report). The data showed a 43.6 percent reduction in critical incidents overall at the facility and a 38.9 percent reduction in falls. Ongoing collaboration with the OIG remains another positive outcome. In addition, a number of CIR reporting problems were identified and resolved this fiscal year, hence improving VOPA's ability to conduct accurate analyses. For example, VOPA found that parents/authorized representatives (ARs) were not always being notified of injuries being reported to VOPA, yet the 15 day report form noted that there was "no AR concern or complaint." DMHMRSAS has since instituted a policy that the parent/AR must be notified of any incident reportable to VOPA.

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

Collaboration with the OIG through meetings and discussion of ongoing issues of mutual concern took place throughout the program year.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

N/A

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

This priority addresses systemic advocacy to the extent that VOPA conducts trend analyses in order to identify and rectify specific systemic issues. No such issues were identified through data analysis through this year so the focus remained on addressing individual injuries and the circumstances leading to those injuries.

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

Not targeted to underserved or minority populations. However persons with DD residing in training centers are themselves an underserved and vulnerable population.

8. Provide at least one case summary that demonstrates the impact of the priority.

N/A

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 3

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 2

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

VOPA received and reviewed 403 critical incident (CIR) reports in training centers during FY 02. Staff conducted preliminary inquiries on 34 incidents. Six were converted to investigation status. Twenty six were closed with no further action warranted. Two remained open at the end of the fiscal year. Example: A CIR report indicated that an individual at a TC had two abrasions showing signs of infection. A preliminary inquiry was initiated. Based on records review, interviews, observations, and review of the internal investigation report, VOPA concurred that there was no evidence of abuse or neglect regarding the wound and the inquiry was closed without further action. Example: A preliminary inquiry was opened following receipt of a CIR on the death of a 48 year old woman at a TC. Records indicate the woman died from a particular medical condition but information obtained, including information from the autopsy raised sufficient suspicion that an investigation has been opened.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

Outcomes regarding CIRs that were converted to investigations are reported in Section C-IV, Full Investigations. Outcomes related to the systemic effects of the CIR process were reported under Indicator 1. The overall positive outcome of this very important system is that VOPA is notified of every death and every injury in which medical attention is required. We receive reasonably complete information which enables us to make reasonable judgements regarding where to utilize our resources in the investigative process. With only 3-1/2 staff attorneys in the DD program, this system means that resources can be devoted to investigations, legal representation, and outreach to consumers and families rather than to trying to figure out where and when abuse or neglect could be occurring within the state system.

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

This was not a collaborative activity.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

34 preliminary inquiries were conducted.

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

N/A

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

Not targeted to underserved or minority populations. However persons with DD residing in training centers are themselves a vulnerable and underserved population.

8. Provide at least one case summary that demonstrates the impact of the priority.

N/A

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 3

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 3

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

In all instances in which a preliminary inquiry was conducted as a follow up to a CIR report, staff were directed to obtain copies of internal investigation reports to which we have access (i.e, abuse/neglect investigation reports). This was routinely done and in the context of the completion of the preliminary inquiry it was noted whether the report was adequate or not. If the report was not adequate, follow-up action was taken. Example. A VOPA staff attorney reviewed a report related to an incident. The report appeared to adequately identify the persons responsible for the inadequate care given to a patient and appropriate remedial measures were recommended by the internal investigator. The CIR was recommended for opening so that the staff attorney could monitor implementation of the internal investigator's recommendations and provide any additional advocacy needed to ensure the resident's safety.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

VOIPA staff attorneys have reported anecdotally that in facilities in which they have identified inadequate investigation reports, subsequent reports have improved following discussion with VOIPA staff regarding problems of a particular report and how inadequacies could be remediated. Problems still remain with some facilities and some investigators.

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

This was not a collaborative activity.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

N/A

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

This objective is systemic in nature although focusing on individual facilities. The quality of investigation reports and investigators varies substantially by facility. While information and recommendations regarding individual facility reports have been provided to the investigators and/or facility directors, this information has not been shared with the DMHMRSAS Commissioner. This is primarily a workload issue. VOPA staff have concentrated on their investigative and representation activities and there has been no compilation of data on all reports reviewed as this occurs on an ongoing basis and is more anecdotal than data driven in nature at this time.

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

N/A

8. Provide at least one case summary that demonstrates the impact of the priority.

A VOPA staff attorney was assigned a critical incident at a TC involving a MR resident who had suffered a scrotal tear and a right thumb fracture. VOPA followed up with the A/R and obtained the report from the internal Program Compliance Manager. The report contained several inconsistencies and provoked a series of questions. VOPA pointed out that the name of the A/R was incorrect in the report; the report did not include follow-up information about the thumb injury or what specific measures were going to be made permanently to avoid another scrotal tear. The report stated in one part that the resident did not engage in self-abusive behavior and the opposite in another. Changes to the report were made, and the program compliance manager stated that the temporary changes made to address the resident's safety would remain in place.

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 4

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 1

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

I&R and TA were provided to all individuals who contacted the agency with a discharge issue.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

N/A

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

This was not a collaborative activity.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

N/A

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

N/A

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

N/A. All callers were provided I&R and/or TA.

8. Provide at least one case summary that demonstrates the impact of the priority.

N/A

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 4

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 2

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

It proved difficult to open case level advocacy for persons with DD in training centers because individuals in training centers typically do not self-identify. Many are non-verbal and are not able to or in a position of requesting services from VOPA. It is for this reason that VOPA initiated the investigation reported earlier regarding the lack of guardians and ARs for persons in training centers who are clinically ready for discharge. It is anticipated that this will ultimately lead to more case services. Example: A DD attorney assisted a TC resident with MR obtain a discharge plan where one did not previously exist. She attended meetings on his behalf. The resident had had some incidences of violence and the treatment team felt that he was not ready for discharge. However, the VOPA attorney assisted the TC to develop a plan so that the resident can be discharged when his behavioral challenges decrease.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

As a result of the recognition that, individuals were not going to request services on their own and that parents/guardians/ARs might be unaware of the services that VOPA could offer, the investigation into the lack of guardians and ARs was initiated.

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

This was not a collaborative activity.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

1 case was handled under this priority.

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

N/A

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

This priority was not targeted to underserved or minority populations. However, persons residing in training centers are in and of themselves, an underserved and vulnerable population.

8. Provide at least one case summary that demonstrates the impact of the priority.

Example: A VOPA staff attorney provided case level advocacy to an individual with autism inappropriately residing in a state mental health facility. His efforts resulted in the transfer of that individual to a more appropriate, less restrictive training center and continued intervention promoted the client's subsequent discharge to a small community-based group home.

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 4

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 3

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

The DD program initially worked on a joint investigation with VOPA's PAIMI program of four community services boards (CSBs) regarding the expediency and efficacy with which they ensured discharge from state facilities to community based placements. This strategy, which included litigation against 2 CSBs, was successful on the mental health side but less successful on the DD side in part because of the absence of information on ARs that VOPA would need to consult regarding discharge. The DD program then received information concerning discharge practices that resulted in a shift of investigative direction while maintaining the general focus of the objective. As noted in Priority 1, Indicator 1, VOPA has initiated an investigation in response to allegations that a number of TC residents who have been declared ready for discharge by their treatment team have no AR or guardian, potentially preventing meaningful advocacy for appropriate discharge planning by the CSB and by DMHMRSAS.

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

3. List other outcomes realized (if applicable) (maximum 1000 characters):

Investigation is ongoing. Primary outcome is that subsequent to initiation of VOPA's investigation, a policy by the former DMHMRSAS Commissioner prohibiting discharge of any individual without an AR or guardian was rescinded by the current Commissioner. These cases are now examined individually.

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

VOPA collaborated with a local ARC Chapter on the investigation noted above.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

N/A

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

Most investigations were based on individual issues but ultimately resulted in policy changes which affected systems in either one or more facilities. One systemic investigation was conducted but is still in progress. This involves allegation that lack of court appointed guardians for TC residents prohibited discharges to the community. Since VOPA initiated its investigation, the DMHMRSAS policy prohibiting discharge has been rescinded by the new DMHMRSAS Commissioner and cases are being examined individually. Could have impact for all individuals without guardians statewide whether home, community, or facility based. Has already affected all discharge ready facility residents statewide as a result of the policy change noted above.

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

This priority was not targeted to underserved or minority populations. However, persons residing in training centers are in and of themselves, an underserved and vulnerable population.

8. Provide at least one case summary that demonstrates the impact of the priority.

N/A

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☐ Yes ☒ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 4

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 4

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

This was the DD program's initial fore into this area and few requests for services were received. In addition, staff are gaining expertise and it is anticipated that the caseload on this priority will rise in FY 03. Example: A CSB administrator threatened to institutionalize a young man with autism after an aggressive episode. The DD staff attorney worked with the client's AR, the CSB staff, and an autism expert to ensure continued community placement with proper supports. Upon ensuring that the client was in a safe, appropriate environment, the case was closed.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

N/A

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

In the case described above, VOPA worked collaboratively with CSB staff and an autism expert from the Virginia Autism Resource Center (VARC) to ensure that the client was able to remain in a safe, appropriate community environment with proper supports.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

1 case was handled under this priority.

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

N/A

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

This priority was not targeted to underserved or minority populations. However, persons residing in or receiving services in community-based facilities are themselves an underserved and vulnerable population.

8. Provide at least one case summary that demonstrates the impact of the priority.

Example: A VOPA staff attorney provided short-term assistance to an individual with a dual diagnosis residing in an assisted living facility (ALF). The individual was not receiving proper services and his placement was threatened. The staff attorney assisted the individual's volunteer advocate regarding the resident's behavioral issue and prevented discharge. The client was ultimately placed in a small group home with a day program.

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 5

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 1

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

Complaint presented to VDOE on behalf of the class of students with moderate MR not placed in the LRE by Fairfax County Public Schools. Following VDOE ruling against the individual complainants and the class, VOPA instituted due process against VDOE addressing VDOE's failure to adequately investigate the complaints filed pursuant to federally mandated complaints procedures. Due Process hearing held in August 2002 after numerous delays including a several month delay in VDOE appointing a hearing officer to handle the due process. Despite several earlier rulings to the contrary, the hearing officer ruled that he did not have jurisdiction to rule on this matter and did not rule on the merits of the case. VOPA is conferring with its clients to determine if they wish to pursue further action through the federal courts.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

Matter still pending.

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

This was not a collaborative activity.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

1 due process hearing on behalf of 3 of the original 4 individual complainants and the class.

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

1 due process hearing on behalf of 3 of the original 4 individual complainants and the class.

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

This priority was targeted to the class of students with moderate MR as it was determined through an analysis of the data and individual complaints that these students were least likely to obtain placements in integrated settings in said school division and most likely to be segregated in special programs or centers.

8. Provide at least one case summary that demonstrates the impact of the priority.

N/A. See description of activity above.

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 5

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 2

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

This matter is still pending and therefore there are no findings to apply to other school divisions.

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

3. List other outcomes realized (if applicable) (maximum 1000 characters):

N/A

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

This was not a collaborative activity.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

N/A

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

See Priority 5, indicator 1.

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

N/A

8. Provide at least one case summary that demonstrates the impact of the priority.

N/A

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☐ Yes ☒ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 6

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 1

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

VOPA provides I&R and TA to all callers through its Consumer Services Division as well as directly through the agency's legal and advocacy staff. Case examples are not relevant.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

N/A

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

This was not a collaborative activity.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

N/A

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

N/A

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

All callers receive this service.

8. Provide at least one case summary that demonstrates the impact of the priority.

N/A

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 6

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 2

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

Advocacy/legal representation services were provided to those who met established criteria. Example: VOPA represented a deaf male in a transition case. Through VOPA's efforts the client was able to obtain a tutor to work with him on autobody literacy skills. He also obtained driving lessons and the promise of a job coach from DRS after he obtains his license. Example: VOPA successfully obtained occupational therapy for a 5 year old with developmental disabilities. Example: VOPA represented a student with developmental disabilities whose parents had unsuccessfully attempted to obtain an independent educational evaluation (IEE) for a year. The school division continued to deny the request based on its assertion that an IEE was not needed and that the student was making progress despite the fact that the student had poor oral and written language skills and was approaching age 21. The VOPA staff attorney successfully convinced the school division to grant the request for the IEE.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

N/A

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

In one TA case, VOPA represented a 7 year old with autism who was inappropriately restrained in an unsafe fashion by the Special Education Director. Child Protective Services was assigned to the case. The caseworker was not knowledgeable about restraints. The VOPA staff attorney educated the caseworker on the use of restraints and had a number of conversations with her. Through the efforts of the newly knowledgeable CPS caseworker, the Special Education Director was found guilty of neglect. On appeal he was again found guilty of neglect.

5. If this was addressed through individual advocacy, provide the number of cases handled under the priority .

74 cases were handled under this priority.

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

N/A

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

This priority was not targeted to underserved or minority populations.

8. Provide at least one case summary that demonstrates the impact of the priority.

Example: VOPA successfully represented a 16 year old with cerebral palsy and MR who wanted to gain expertise in computers. Despite numerous interest inventories and surveys indicating this preference, the school repeatedly placed the student in manual labor activities. The parent found an appropriate internship but the school refused to provide transportation which meant that the student could not participate. With VOPA intervention, the request for transportation was granted and the student is successfully participating in the computer internship.

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 7

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 1

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

Fact sheets were distributed throughout the year to families and professionals through a variety of arenas. Information on how much information was distributed is included in Section V, Non-Case Directed Services. This year, all agency fact sheets were reviewed and revised to account for substantive changes in laws and regulations and to address the change in the P&A system from DRVD to VOPA. Publications are now routinely available in alternate format, upon request, and are posted on our website in PDF and text format. A new VOPA poster was developed which is used in conjunction with the pictorial rights poster developed under the DD program. Mass mailings of publications were sent to numerous agencies, advocacy and other organizations following the transition from DRVD to VOPA.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

VOPA's web site was revamped and now includes nearly all of VOPA's publications in both PDF and text format. We continue to add to the website and to review publications as needed. Spanish translations of our publications are anticipated in the future, the focus in FY 02 being production in alternate format.

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

This was not a collaborative activity.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

N/A

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

N/A

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

This priority was not targeted to underserved or minority populations.

8. Provide at least one case summary that demonstrates the impact of the priority.

N/A

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 7

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 2

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

Training on legal issues related to persons with developmental disabilities was provided upon request. A total of 24 trainings were conducted in such areas as special education generally, independent educational evaluations, prejudice awareness, VOPA's role and programs, general rights, self advocacy and the rights of inmates.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

VOPA collaborated with entities/organizations which requested VOPA provide training to their group with respect to training content, scheduled, etc. In one significant collaboration with the Parent Educational Advocacy Training Center (PEATC), VOPA was able to train an English speaking and a Spanish speaking audience simultaneously through PEATC arranging a translator. This was a first for VOPA.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

N/A

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

This priority addressed capacity building to the extent that provision of information, training, and resources to parents, families, advocates and professionals enables those individuals and organizations to move forward with their own advocacy or self advocacy initiatives and provides an increased population of persons educated in disability rights and law.

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

This priority was not targeted to underserved or minority populations. All requests for training were fulfilled this year.

8. Provide at least one case summary that demonstrates the impact of the priority.

N/A

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 7

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 3

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

VOPA posters are on display in all training centers (in cottages, in living areas, by telephones). VOPA worked with DMHMRSAS to ensure that the old DRVD posters were replaced with the new DD posters following the July 16, 2002 redesignation date. This effort was successful and DMHMRSAS was extremely cooperative with many posting requirements, including redesignation notices, final notices, and the posters. Staff routinely check the placement of posters and availability of brochures whenever they visit the facility for outreach or client work. No training requests were received from residents or families of training center residents this year.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

A new general VOPA poster was developed and is being used in conjunction with our DD pictorial poster.

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

This was not a collaborative activity.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

N/A

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

N/A

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

This priority was not targeted to underserved or minority populations. However, persons residing in training centers are themselves an underserved and vulnerable population and in need of information about VOPA.

8. Provide at least one case summary that demonstrates the impact of the priority.

N/A

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☒ Yes ☐ No

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Section VI. Outcomes of Priorities and Goals:

List reporting year priorities from the Statement of Goals and Priorities in order by priority:

For each priority, provide the following information:

1. Priority number (from the past fiscal year SGP): 7

2. Identify and describe indicators PADD used to determine successful outcome of activities pursued under this priority:

Indicator number (from the past fiscal year SGP): 4

Indicator is:

If "Not Met" was checked, explain (maximum 1000 characters):

If "Met or Partially Met" was checked, summarize details, including one or two cases that exemplify the success; for fully met goals, the example case(s) should be successfully closed (maximum 1000 characters):

This indicator is redundant to Indicator 2 and should not have been included in the FY 2002 SOP. See response under Indicator 2.

3. List other outcomes realized (if applicable) (maximum 1000 characters):

4. Explain whether pursuing this priority involved collaborative efforts by other entities. If so, describe this collaboration. (maximum 1000 characters):

This was not a collaborative activity.

5. If this was this addressed through individual advocacy, provide the number of cases handled under the priority .

6. If this priority addressed systemic advocacy or capacity building of the service delivery system for persons with developmental disabilities, please describe how including indicating if any were class actions.

7. Was this priority targeted to under/unserved and minority populations? If so please describe whether or not services to the targeted population resulted in an increase in clients served.

8. Provide at least one case summary that demonstrates the impact of the priority.

9. Rounding off to the nearest hundred dollars how much of this year's grant or award or its program income was spent on this priority ?

10. Will this priority be continued in the next fiscal year ?

☐ Yes ☒ No

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Section VII. Developmental Disabilities Network Collaboration:**A. Provide information related to only those issues/barriers affecting individuals with developmental disabilities and their families in your State that the DDC, P&A, and UCEDD (the DD network) have jointly identified as critical State issues/barriers:**

Using short titles, list 5-10 areas that the DDC, P&A, and UCEDD have identified as critical State issues/barriers. Then, identify at least one issue/barrier selected by your State DD Network for joint collaboration:

1. Title:

Abuse and Neglect

2. Title:

Community integration for persons with disabilities

3. Title:

Gaps in service delivery system for persons with autism across the lifespan.

4. Title:

5. Title:

6. Title:

7. Title:

8. Title:

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9. Title:

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10. Title:

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Section VII. Developmental Disabilities Network Collaboration:**B. Provide the following information for at least one of the issues/barriers selected for DD Network collaboration. Repeat this section to report any other issue/barrier selected for DD Network collaboration:**

1. Issue/Barrier number (from A in Section VII): 1

2. Provide a brief description of the collaborative issue/barrier and expected outcome(s) (maximum 1,000 characters):

Persons with disabilities are more prone to abuse and neglect. Often it can be difficult for health care practitioners and others to know how to recognize abuse and neglect and how to appropriately address once identified. Through a Project of National Significance, awarded to the Commonwealth's UCE, the Partnership for People with Disabilities (formerly VIDD), a comprehensive national curriculum is being developed that will be web-based for health care practitioners and other service providers.

3. Reference applicable SGP Goals(s):

Priority number:

Priority number:

Priority number:

Priority number:

Priority number:

Priority number:

4. Describe the P&A's specific roles and responsibilities in this collaborative effort (maximum 1,000 characters):

VOPA serves on the Steering Committee for this Project of National Significance awarded to the Commonwealth's UCE, the Partnership for People with Disabilities. VOPA has been involved in curriculum development and will be involved in curriculum review of modules.

5. Briefly identify problems, if any, encountered as a result of this collaboration (maximum 1,000 characters):

None

6. Describe unexpected benefits, if any, of this collaborative effort (maximum 1,000 characters):

Increased understanding of issues of mutual concern and improved collaborative relations hopefully resulting in increased work together.

7. If your P&A can provide technical assistance expertise in this area to other States, please describe (maximum 1,000 characters):

8. If any, describe the technical assistance needs the P&A/DD Network have in this area (maximum 1,000 characters):

None

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Section VII. Developmental Disabilities Network Collaboration:

B. Provide the following information for at least one of the issues/barriers selected for DD Network collaboration. Repeat this section to report any other issue/barrier selected for DD Network collaboration:

1. Issue/Barrier number (from A in Section VII): 2

2. Provide a brief description of the collaborative issue/barrier and expected outcome(s) (maximum 1,000 characters):

All three members of the DD Network serve on Virginia's Olmstead Planning Task Force. The outcome will be a draft "Olmstead" plan, to be finalized by August 2003 and hopefully leading to the development of community based services and supports that will enable persons with developmental and other disabilities to live and receive services in the most integrated setting.

3. Reference applicable SGP Goals(s):

Priority number:

Priority number:

Priority number:

Priority number:

Priority number:

Priority number:

4. Describe the P&A's specific roles and responsibilities in this collaborative effort (maximum 1,000 characters):

A VOPA Managing Attorney is on the Steering Committee for the Task Force and several Issues teams. He and the UCE Director have met to determine how two of the Issues teams can better collaborate. In addition, the DD Council have staff participating on the Task Force. VOPA included a DD Council staff person in a meeting with another group that is surveying the needs of MH consumers relative to Olmstead to explore potential collaboration and offered suggestions to the DD Council on a needs assessment survey they may conduct. The UCE Director, the DD Council Director and the VOPA Acting Director had a series of meetings focusing on potential collaborative activity. One avenue discussed was to embark upon a project similar to one conducted by the PA DD Council regarding satisfaction with community-based services by people with DD. That discussion was put on hold with the resignation of the DD Council Director and the impending hiring of a new P&A Director.

5. Briefly identify problems, if any, encountered as a result of this collaboration (maximum 1,000 characters):

None

6. Describe unexpected benefits, if any, of this collaborative effort (maximum 1,000 characters):

None

7. If your P&A can provide technical assistance expertise in this area to other States, please describe (maximum 1,000 characters):

8. If any, describe the technical assistance needs the P&A/DD Network have in this area (maximum 1,000 characters):

None

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Section VIII. Coordination:

Check if the following programs are housed in the same organization as the P&A program:

- ☒ Client Assistance Program (CAP):
- ☐ Long Term Care Ombudsman (Older Americans Act):
- ☐ Other: Please list:

If the Client Assistance Program (CAP) and the Long Term Care Ombudsman (Older Americans Act) are not part of the P&A System (PADD, PAIMI, PAIR and PAAT programs) describe coordination between the PADD program and the CAP and the Long Term Care Ombudsman (Older Americans Act.) (maximum 1,000 characters):

There was no formal coordination btw the DD Program and the state's Long Term Care Ombudsman Program. However, the DD Managing Attorney participated on the Virginia Public Guardian and Conservator Advisory Board of the Department of Aging which houses the Long Term Care Ombudsman Program. The general purpose of the Board is to provide advice to the Department concerning public guardianship needs. In the course of several meetings, the managing attorney emphasized the guardianship needs of persons with disabilities. This year, the Board has reviewed university reports, evaluated the department's program and voted to support continued funding for public guardianship in light of proposed budget cuts to the program.

Describe your system's relations with agencies other than above and any inter-agency agreements or joint projects you may have, other than mentioned above (maximum 1,000 characters):

VOPA serves on and/or participated in boards/task forces/workgroups including: Spec. Educ. Advisory Council; DD Planning Council; Advis. Council to UCE; Advis. Council on MH Services for Persons who are Deaf and Hard of Hearing; Assisted Living Facilities Advis. Comm.; DD Waiver Workgroup; MH Planning Council; Olmstead Task Force; Part C Interagency Mgt Team; VA Interagency Coordinating Council; Coalition for Students with Disabilities; Medicaid Buy In Task Force; Study Group on the Office of the Inspector Gen.; State Board of Elections Accessibility Task Force; State Rehab.; Ticket to Work Workgroup; VA Brain Injury Council; VA Elder Rights Coalition; VA Workforce Council; Woodrow Wilson Ethics Comm. VOPA has an MOU with DMHMSAS to reimburse expenses for consumers participating on Olmstead Task Force; VOPA has an MOU with DMAS to support consumers at Medicaid Buy In meetings (non-DD funds). VOPA has MOU with DGS which provides fiscal, personnel, and IS support services.

Section VIII. Services Provided Using Non-Part C Funding:

Are services and activities benefitting persons with developmental disabilities and their families supported by funding other than that provided by Part C of the DD Act or its program income:

☒ Yes: ☐ No:

Please describe the projects funded with non-part C funding or its program income (maximum 1,000 characters):

VOPA received approximately \$211,000 in state general funds. These funds are available to support advocacy/legal assistance to persons with DD whose issues did not fall under our program priorities. There were, however, sufficient funds this year to support program activities, including provision of short-term assistance and technical assistance to persons whose issues fell outside DD program priorities. Therefore the use of state funds for this purpose was not needed. However, the DD program has not had a priority for ADA accessibility. These issues have typically been handled under our PAIR program which combined with our state VDA program. This year day care access for children with disabilities was a priority under the PAIR program. Because persons with DD are not eligible to be served under PAIR, any cases regarding day care and/or other accessibility issues which would normally be handled by PAIR but for whom the client was DD were paid for out of VDA state funds.

Section IX. Comments and Clarifications:

COMMENT/CLARIFICATIONS:(Limit the number of Character 2000)

1. VOPA does not currently have the capacity to track expenditures by Priority. Figures provided in the SOP are strictly estimates of time spent or projected to be spent. Therefore, we have put a "0" in the category for amount spent although this is clearly inaccurate. VOPA is at the time this report is being prepared, piloting a new time-keeping system that will enable us to budget and track expenditures by priority. Although we will not have a full year's information next year, we hope that we will be able to extrapolate from the data that will be collected.

2. Section IV-A6, Intervention on Behalf of Groups. The potential number of persons impacted (total) is duplicative since the persons impacted under (A1) and A(2) include some of the same persons included under A(3) monitoring activities.

3. However, we were informed by ADD last year, to report in this manner, even though it is duplicative.

Section IV-A(2) Full investigations. In the one investigation noted as "case concluded unsuccessfully", the parent withdrew consent for VOPA to investigate. In three of the eight investigations noted to be concluded successfully, there was a lack of merit to the allegation of abuse/neglect. However, the investigation itself was concluded and guidance provided to the facility and the client/guardian. Under case resolution, however, these are reported as "lack of merit". It is unclear as to how this information is to be reported so we chose to take the requirement literally with respect to the fact that the case was successfully concluded because the investigation was complete and findings were provided to the client and/or facility as appropriate. If this is an incorrect interpretation, we will revise the report.